



**From Sample Submission to Report Receipt, Convenience for Your Customers**

## The LabLynx LabPortal

is a secure, web-based platform that streamlines the process of sample submission, client communication, and report delivery. Designed for analytical, diagnostic, environmental, and industrial testing laboratories, the portal enables clients to easily place test orders, upload files, and receive finalized laboratory reports in one centralized system.



## KEY FEATURES

### Sample Submission

- Online sample submission forms using test catalog with selectable analyses/packages
- Barcode/QR label generation for submitted samples
- Ability to upload supporting documents
- Email notification to lab for new submissions
- Lab dashboard for incoming sample submissions and Sample Check-in
- Integration with LIMS for automatic order creation

### File Upload

- Ability for customer and lab staff to upload files
- Email notification for new file uploads

### Messaging

- In-portal messaging between lab staff and clients
- Automated alerts for delays, missing info, or additional requirements
- Email notification for missed messages

### Report Access

- Downloadable PDF/Excel reports linked to submissions
- Historical report archive with search/filter functions
- Upload finalized reports (PDF, Excel, Word) linked to submissions
- Auto-publish reports from LIMS directly into client portal
- Version control for re-issued reports
- Notifications for report availability

### Account Management

- Secure login & authentication (multi-factor optional)
- Role-based permissions (individual users, company admins)
- Profile management (contact info, billing preferences)
- User and permissions management
- Audit trail for regulatory compliance (ISO 17025, GLP, CLIA, etc.)

### Order Tracking

- Estimated completion date visibility
- Submission status updates (e.g., *Received, In Progress, QA Review, Complete*)
- manual or LIMS integration based
- Email notifications for completion date and status changes

***The smarter way to submit, track, and retrieve results securely.***

## Security & Compliance

The LabLynx LabPortal is built with **data security and compliance** in mind. LabPortal meets GDPR requirements for data protection. All communications are encrypted using HTTPS, and user authentication can be configured with advanced options like LDAP and SSO, standard with LabLynx OpenSocial.

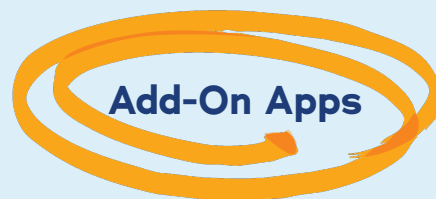
With the choice between local or cloud deployment, labs can **maintain full control over their data infrastructure and access policies**. And with LabLynx secure cloud hosting, you can rest assured that all data are fully backed up regularly and your IT infrastructure is fully secure and maintained.



**From faster submissions to secure compliance—everything you need in one portal.**

## Technical Specifications

LabPortal runs on a web-based platform and is compatible with all major operating systems through a modern web browser. It supports multilingual user interfaces. LabPortal can be deployed in a local LabServer or in LabLynx's SSO, secure, professionally maintained, backed-up managed cloud environment.



**Available From LabLynx  
to Complement Your LabPortal**

*You always have the option to upgrade with several other applications that can be combined with your LabPortal to meet even more of your lab's data management needs:*



Secure & Compliant application hosting platform  
*(Comes standard with LabPortal)*



Enterprise Single Sign-on (SSO)  
& Identity Access Management (IAM)  
*(Comes standard with LabPortal)*



Collaborative Scientific Data  
Management System (SDMS)



Laboratory Automation, Integration  
& Laboratory Execution System (LES)



Laboratory Reporting, Analytics  
& Data Visualization Dashboards (BI)



On premise deployment



Services & Support Platform

## Use Cases

LabPortal is suited for a wide range of labs, including:

- ✓ **Environmental Testing Labs:** Field staff use the portal to log sample details and receive results in a centralized dashboard. Compliance documents are automatically linked.
- ✓ **Food & Beverage Labs:** Clients schedule recurring tests, track batch reports, and access historical results to prove quality assurance and regulatory compliance.
- ✓ **Clinical Testing Laboratory:** Physicians upload test requests directly, track progress, and securely download patient reports. The portal ensures HIPAA-compliant data transfer.
- ✓ **Pharmaceutical Contract Lab:** The lab provides transparent updates on turnaround times, version-controlled reports, and secure data exports that integrate with the client's systems.
- ✓ **Materials Testing Lab:** Engineers submit orders, track progress, and download certified reports needed for regulatory approvals and compliance audits.
- ✓ **Academic/Research Collaboration:** Researchers upload metadata and experiment notes, receive organized results, and maintain an accessible archive for publications.

## Benefits

LabPortal provides numerous advantages for all laboratory environments:

- **Streamlines sample submission & tracking** for customers
- **Transparency for clients** with reduced emails back and forth
- **Improves client engagement & transparency**
- **Faster turnaround** with automated notifications
- **Strengthens compliance** and audit readiness



## Licensing & Support

Our LabLynx LabPortal I is based on an annual subscription which includes unlimited users. There are no charges based on number of reports or submissions. LabLynx provides professional support services directly, including training on functions and features, installation assistance, and custom development.

## GET STARTED TODAY

Discover how LabPortal can transform your lab's communication with your clients. Whether you're looking to increase efficiency, ensure compliance, or streamline communications, LabPortal portals offer the tools to modernize your lab.

Contact us at [sales@lablynx.com](mailto:sales@lablynx.com) to start planning for your new LabPortal today!





TECHNICAL DATA IS SUBJECT  
TO CHANGE WITHOUT NOTICE.

REVISION DATE: 2025-08-30

LabLynx, Inc. is a global provider of Laboratory Informatics Solutions for all types of laboratories. Our focus is on delivering lab data management solutions that fit your lab's technical, functional, business and scientific workflow requirements. For more information visit [www.lablynx.com](http://www.lablynx.com) or email [sales@lablynx.com](mailto:sales@lablynx.com) or call 866-522-5969.

© LabLynx, Inc. | All rights reserved. This document is LabLynx, Inc. public information.